

BAKERSFIELD CITY SCHOOL DISTRICT EMPLOYEE BENEFITS QUICK REFERENCE

For questions about your coverage or claims, please contact the companies or offices directly using the numbers listed below. Provider directories, change of name or address forms and dependent change forms are available online at www.bcsd.com/healthbenefits . If you are unable to locate the information you need using this list, please contact the **Health Benefits Department at 631-4722**.

<u>Company</u>	<u>Phone #</u>	<u>Questions Regarding</u>
Anthem Blue Cross Prudent Buyer Incentive Plan P.O. Box 12020, Bakersfield, CA 93389 www.anthem.com/ca/sisc/ –Medical Provider List	1-800-322-5709	Medical Claims, Health Benefits, Dependent Coverage, Providers, Insurance Card requests
Blue Cross SISC III	636-4344	Customer Service
Navitus www.navitus.com	1-866-333-2757	Prescription Claims, and Coverage
Costco Mail order Pharmacy Physicians may fax an Rx to: 1-800-633-0334	1-800-607-6861	Mail Order Prescriptions
Delta Dental Incentive (Group # 7073-8304) OR Delta Dental PPO (Group # 7073-8504) www.deltadentalins.com	1-866-499-3001	Coverage and Claims
Liberty Dental (Group #100306) LR-1 www.libertydentalplan.com/bcsd	1-888-704-9831	Coverage, Claims, Ordering Cards, Providers
Medical Eye Services (MES) (Group # 24997-001) www.MESVison.com	1-800-877-6372	Coverage and Provider List
Employee Assistance Program www.anthemEAP.com	1-800-999-7222	Counseling Plan- Coverage, Claims and Authorization
Mestmaker Cancer Plan	325-5999	Coverage
Guardian-Life Insurance (Group # 501890) www.guardianlife.com	1-800-525-4542	Customer Service Questions Basic and Supplemental Voluntary Policies
Disability/ Income Protection Plans (Not District Paid) American Fidelity (Certificated and Classified) American Fidelity Claims Dept. Pacific Educators (Certificated and Classified) The Standard (Certificated)	1-800-365-9180 1-800-662-1113 1-800-722-3365 1-800-522-0406	Income Protection Disability Claims Income Protection Income Protection
American Fidelity Assurance Company	1-800-365-9180	IRS Section 125 Plan; Pre-Tax Benefit Plan Enrollment
State Teachers' Retirement System (STRS) www.calstrs.com	1-800-228-5453	STRS Retirement Benefits- Certificated
Regional Counseling Services at Kern County Supt. Of Schools	636-4880	STRS Benefits and Individual Consultations
Public Employees' Retirement System (PERS) www.calpers.ca.gov Human Resources	1-888-225-7377 1-877-720-7377 631-4857	PERS Retirement Benefits- Classified PERS Fresno Regional Office PERS Information and Forms
SISC Defined Benefit Plan	636-4710	Retirement Benefits-Part time Employees